

BSI Online Testing Company FAQ

Why did City of Wharton partner with Backflow Solutions, Inc. (BSI) to administer their backflow prevention program?

- BSI is well known for being customer friendly to both water customers and backflow testers.

Who will be the primary contact for the backflow test questions?

- BSI will serve as the primary point of contact for backflow inspection information within the City of Wharton area and can be reached at 1-800-414-4990 or bsionline@backflow.com.

What testing credentials are before testing in the City of Wharton?

- All testers wishing to perform testing within the City of Wharton must provide their up to date contact information, testing certificate(s) and equipment calibrations to BSI online. <https://www.bsionlinetracking.com/default/testing-company-signup>.

When and where do I submit the City of Wharton backflow test report results?

- Tentatively beginning December 1, 2018, all backflow assembly test reports must be submitted electronically via the BSI Online system at www.bsionlinetracking.com. In order to submit a test report, the tester must have an account with BSI Online.

Are my tester credentials required to be up to date?

- Yes. Please be sure that your online credentials are up to date. Each tester must have a current backflow tester license. Testers with credentials that are expired will not have login privileges until the certifications are up to date. Tester can retrieve their status from www.bsionlinetracking.com.

What documents are required for testing equipment(s) in the City of Wharton?

- Testers must provide current copies of test kit calibration certificates to BSI identifying that all calibration has been performed and the equipment is up to date for testing. These can be uploaded via BSI Online, or faxed/emailed to BSI. bsionline@backflow.com.

What documents are required for new backflow preventer customers?

- All new and existing customers that have a new backflow preventer(s) installed where none previously existed, such as new construction homes, must be inspected by the City of Wharton Building Official, then submit a backflow preventer test report through the BSI Online system at www.bsionlinetracking.com.

What documents are required for existing customer and backflow preventers?

- Backflow preventer (annual) test submittals shall be submitted through BSI Online. If you replaced your backflow preventer(s) due to damage or change of use, the backflow test will be submitted to BSI Online. Before permanently dismantling and abandoning a backflow device, please contact City of Wharton at (979) 532-2491 to arrange for inspector site visit.

What is the filing fee for submitting a City of Wharton backflow test report?

- At this time City of Wharton has decided that the filing fee for backflow assemblies in the City of Wharton will be paid by the tester submitting the test report. The usual filing fee is \$12.95 per test report.